Parents,

If your student is having hardware troubles with your school-issued tablet (bad screen, blue screen issues, non-functioning keyboard, etc.), please communicate with your child's teachers that you are having technology issues and may have limited ability to complete assignments.

Afterward, please email tech directly at <u>shihtechsupport@summithill.org</u>. Please be sure to include your email contact information, along with your child's name, grade, and a description of the problem.

They will try remote repairs with you first. If that does not work, they will work with you to send out a replacement unit via UPS, which will include a return label for the non-working tablet.

Joseph Palicki

Assistant Principal

Summit Hill Junior High School

7260 W. North Ave.

Frankfort, IL 60423

815-469-4330

GO SPARTANS!